

## **Access Statement for Westmorland County Show**

We welcome every visitor equally regardless of their physical, sensory or mental capacity. We are however, honest about our rural location and the limitation that this can impose.

We aim to provide a quality service within these limitations and continually strive to improve so that as many people as possible can enjoy our 'premier' one day agricultural Show.

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors.

We currently offer:

### **Pre-Show Day**

- A comprehensive website
- Reduced rate advance admission tickets available on-line (as tickets to be posted or e-tickets to print-at-home)
- Contact by fax, e-mail, phone or in person at the office
- Booking of a personal steward (2 hours) to assist the visually impaired
- Scooters and wheelchairs available for hire – pre-booking advised
- Nearest railway station is Oxenholme Lake District, approximately 4 miles from Showground
- Nearest village is Milnthorpe travelling south on the B6385, approximately 2 miles from Showground
- Concessionary terms are available for registered carers accompanying a disabled visitor – please contact the Show office for full details
- Visitors with disabilities are encouraged to seek advice and assistance – office staff are very willing to supply any information that may be helpful in planning your visit

### **Arrival and Car Parking Facilities**

- Free bus service from Kendal & Milnthorpe
- All vehicular routes carry yellow advance directional signs
- Designated blue-badge disabled parking in an area in close proximity to the main showground – please follow signage
- Car parks clearly marked
- Parking Stewards on hand to assist
- All parking is free
- Drop-off point adjacent Gate C
- Toilets in car park, adjacent disabled parking, leading to main entrance
- Buggy transport available from Vice President/Guest parking to the Members' Terrace

### **Main Entrance**

- Admission ticket booths – cash, cheque and credit cards accepted
- Full banking & ATM facilities provided by ICE, including lowered counter
- Showground location maps around the site
- Show day catalogues and Show Guides, which include the programme and toilets clearly marked, available
- Toilets (including disabled) in close proximity to main entrance

## **Showground**

### **General:**

- The main avenues are level of hard-core surfaces of at least a single lane carriageway width
- Between 'roadways' the area is grassed which can be uneven underfoot
- Chairs, benches and seating are provided throughout the Showground offering the opportunity for those less able to sit down. Additionally, stallholders are asked to assist customers by providing seats
- First Aid points
- Children's crèche (and baby change) available in marquee
- Food crèche available in the Food Hall
- Veterinary Surgeons available
- Police & Fire presence
- Litter bins strategically sited throughout the Showground
- Dogs welcome, provided on a lead at all times
- Dog water bowls beside each set of toilet units
- Stewards, identified with a named red "Steward" badge, on duty throughout the Showground, are always able to offer assistance wherever/whenever required. Additionally some wear hi-viz waistcoats with WCAS Steward in bold black letters on the back
- Secretary's office on Showground for all enquiries, etc

### **Marquees:**

- The Food Hall and Dining marquees are fully floored, providing hard level surface with no steps. Each entrance is fitted with a ramp removing any potential step-up from ground level
- Other marquees are grass floored, with bark or chippings at each entrance in inclement weather
- The Food Theatre includes 150 chairs along with a dedicated area for wheelchairs and disability scooters and identified seating for disabled visitors. Mirrors and audio equipment to assist those with sensory and hearing disabilities are also available in the Food Theatre
- All indoor public areas are 'No Smoking'

### **Toilets:**

- There are multiple sets of toilets throughout the Showground
- Trailer units include separate ladies and gents, accessed by 3 steps and a single hand rail
- Individual toilets are ground level and unisex
- 3 Temporary disabled units, accessed at ground level
- Permanent disabled toilet located within Secretary's Office building
- Hand washing facilities with running water in trailer units, hand gels in individual and disabled units
- Hot hand washing in permanent units

### **Planning:**

- Information boards
- Finger directional sign posts at strategic points on the Showground
- Detailed maps included within the Show Catalogue and Show Guide

**Contacts:**

- Telephone - 015395 67804
- E-mail - [manager@westmorland.org.uk](mailto:manager@westmorland.org.uk)
- Web - [www.westmorlandshow.co.uk](http://www.westmorlandshow.co.uk)
- Fax - 015395 67011
- Address - Westmorland County Agricultural Society Ltd  
Lane Farm, Crooklands, Milnthorpe, Cumbria  
LA7 7NH
  
- Chief Executive - Mrs Christine Knipe
- Office Hours - 9.00am – 5.00pm (but before the event - late!)

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